

THE WORLD VIEW MAY BE EVER CHANGING - OUR VIEW REMAINS FOCUSED ON OUR COMMUNITY.



our view

ANNUAL REPORT: 2017 REPORT/FY 2017 DATA



our view

As we look forward to 2018, it is a time to reflect on the accomplishments of the past year, as well as embrace the future to meet the needs and exceed the expectations of people in our community. Several very positive recognitions were awarded at MGH, all of which bode well for our community.

Whether it be a friend, loved one, or stranger passing through our community being faced with an illness or a medical emergency, Marion General Hospital stands ready to provide the highest quality of care possible.

I personally want to thank Marion and the entire area MGH serves. Our accomplishments are driven by your support, commitment and belief in MGH.



Stephanie Hilton-Siebert, President/CEO

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our vision

You must be the change you wish to see in the world.

Mahatma Gandhi



Marion General Hospital's 2017 Annual Report and Community Benefit Summary takes a moment to reflect on change. In healthcare as in life, our world is ever-changing. At MGH, we embrace change, grow from change, yet remain steadfast in our commitment to our patients, community, employees, medical staff and volunteers.

Our Mission:

Marion General Hospital exists to transform the health of our community through patient-centered, high quality, affordable care.



MGH
our
future

2018 Guiding Leaders

Stephanie Hilton-Siebert, President/CEO
Barbara Ihrke, Chair, Board of Directors
James Orrell, M.D., Chief of Medical Staff

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our leadership

Leadership is the capacity to translate vision into reality.

Unknown

Board of Directors



Barbara A. Ihrke, PhD, RN - Chair
Timothy J. Dailey - Vice Chair
Michael J. O'Brien - Treasurer
Stephen H. Wickes - Secretary
Stephanie Hilton-Siebert, MSN - President/CEO

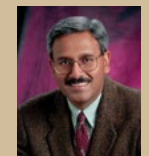


James M. Orrell, M.D.
Shankaran Srikanth, M.D.
Kavita Raj, D.O.
Steven E. Berry
Jeffrey W. Bragg, D.O.

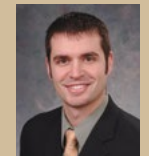


Kevin R. Cates
James M. Gartland, Jr.
Karen J. Jacobs, D.O.
Martin Pruss, M.D.
M. Nabi Sharif, M.D.

Medical Executive Committee



Stephanie Hilton-Siebert - President/CEO
James M. Orrell, M.D. - Chief of Medical Staff
Shankaran Srikanth, M.D. - Vice Chief of Medical Staff
Kavita Raj, D.O. - Secretary of Medical Staff
Salil Rajmaira, M.D. - Chief of Surgical Services



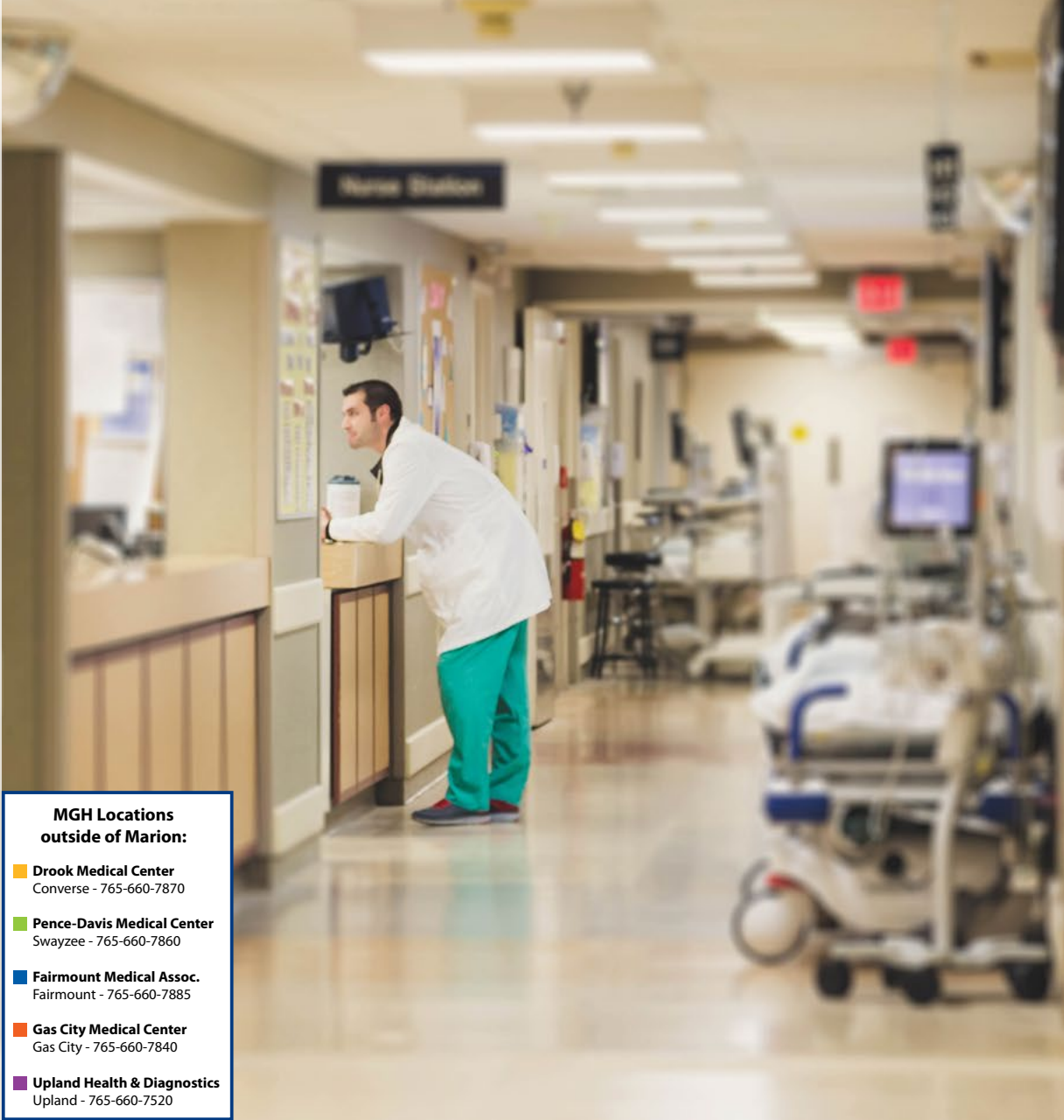
Shawn Swan, M.D. - Chief of Maternal/Child Health Services
M. Nabi Sharif, M.D. - Chief of Medicine Services
Martin Pruss, M.D. - Chief of Outpatient Primary Care
Sirajabid Khatib, M.D. - Hospitalist Medical Director
Stephen M. Keller, M.D. - Medical Director of Emergency Services

our story

MGH is a non-profit, 99-bed, acute care hospital and healthcare organization located in Marion, Indiana, with additional healthcare services located throughout Grant County in Fairmount, Gas City, Swayzee, Upland and in Converse in Miami County.



Drive Times:
 from Chicago 3.40 hrs
 from Ft. Wayne 1 hr
 from Indianapolis 1.50 hrs
 from Cincinnati 3 hrs
 from Louisville 3.50 hrs

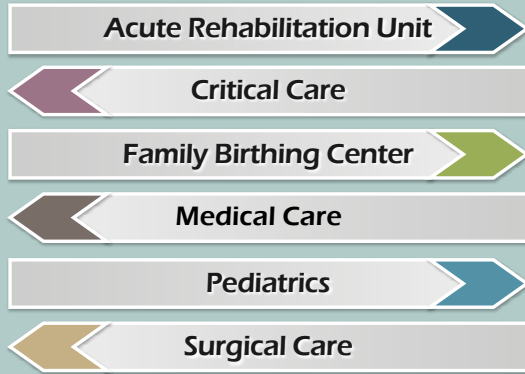


- MGH Locations outside of Marion:**
- **Drook Medical Center**
Converse - 765-660-7870
 - **Pence-Davis Medical Center**
Swayzee - 765-660-7860
 - **Fairmount Medical Assoc.**
Fairmount - 765-660-7885
 - **Gas City Medical Center**
Gas City - 765-660-7840
 - **Upland Health & Diagnostics**
Upland - 765-660-7520

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who we are

INPATIENT SERVICES OFFERED:



ADDITIONAL SERVICES OFFERED:

▷ EMERGENCY SERVICES

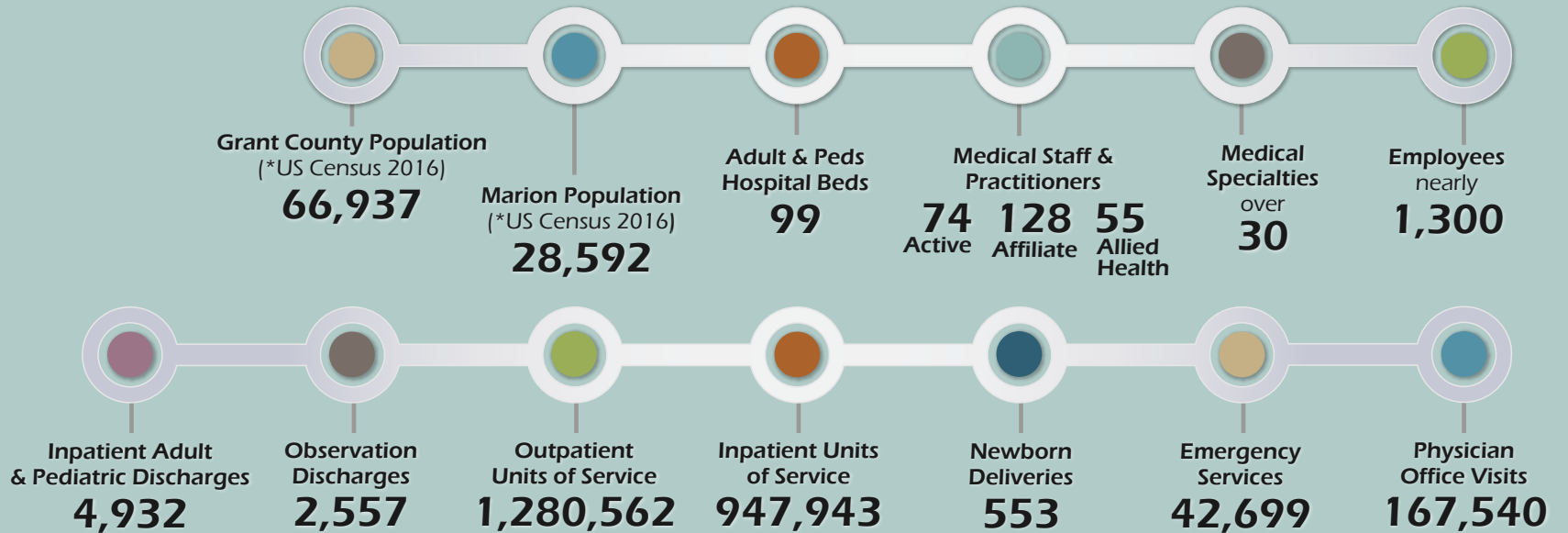
- Ambulance Service
- 24/7 Emergency Department

▷ OUTPATIENT CLINICS

- Anti-Coagulation Clinic
- Congestive Heart Failure Clinic
- Wound Care Clinic
- Occupational Medicine Clinic

▷ OUTPATIENT SERVICES

- Cardiology
 - Cardiac Cath Lab
 - Interventional
 - Cardiac Rehab
- Laboratory
- Medical Oncology
- Neurodiagnostics
- Operating Room
- Physical Medicine
- Radiology
 - MRI
 - CT
 - PET
 - Interventional
- Respiratory Care
- Sleep Lab



our approach

With each and every sunrise, MGH continues its pursuit of excellence, quality and safety with nothing else in mind but to provide the absolute best possible healthcare for our communities.

The pursuit is one of commitment, dedication, and action by the many skilled and talented people within the MGH organization.



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accomplishments



MGH is proud to attain new and currently held national accreditations, which exemplify our commitment to excellence.



New and Currently Held Accreditations:

- Healthcare Facilities Accreditation Program
- American Nurses Credentialing Center-Magnet Designation
- Accelerated Sleep Program Accreditation
- American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR)
- Society of Chest Pain Centers
- College of American Pathologists
- American College of Surgeons/Commission on Cancer
- American College of Radiology - CT, PET/CT, Mammography, Stereotactic Breast Biopsy and Nuclear Medicine
- American Diabetes Association - Diabetes Self-Management Training Education Recognition

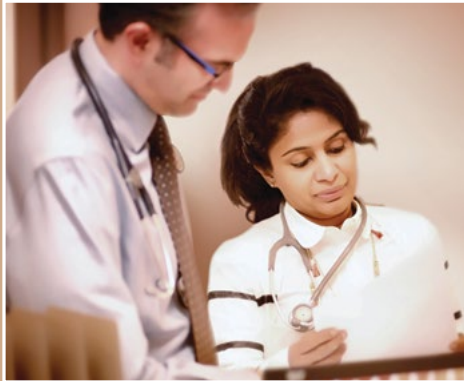


our approach

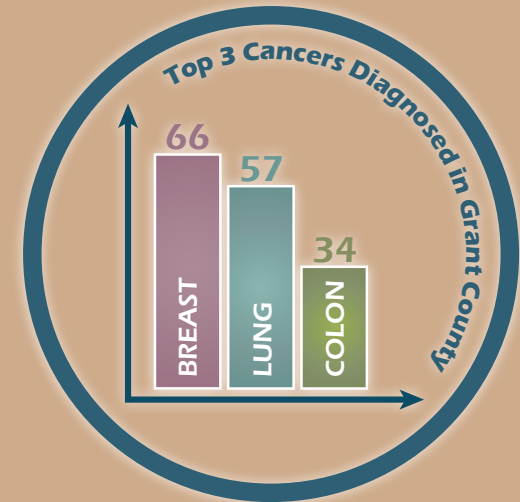
MGH chose to pursue a cancer program, and has been recently recognized as a leader in that field. MGH was awarded the Outstanding Achievement Award by the Commission on Cancer (CoC) of the American College of Surgeons. MGH is one of just 20 U.S. accredited cancer programs to receive this national honor.



accomplishments



MGH strives to increase cancer awareness and prevention. We must embrace the opportunity to reduce our collective cancer toll by implementing effective prevention strategies and changing the way we live.



Available at Cancer Care –
2018 calendar highlighting previous year's cancer accomplishments.

A group of people, including a man in a suit and glasses, are celebrating with confetti and streamers. The man in the suit is standing and holding streamers, while others are seated and smiling. The background is a plain wall with a window.

our approach

MGH holds Magnet designation for excellence in nursing services by the American Nurses Credential Center's (ANCC) Magnet Recognition Program. It is one of the highest levels of recognition a hospital can achieve. The designation as a Magnet hospital places MGH in a very select group of healthcare organizations, not only in Indiana, but nationwide.

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accomplishments



Magnet recognition is a tremendous honor and reflects our commitment to delivering the highest quality of care to this community. Our repeat achievement of this recognition underscores the foundation of our excellence and values that drive our entire staff to strive harder each day to meet the healthcare needs of the people we serve.

MGH Received 3 Outstanding Magnet Accommodations:

- Organizational support and clinical nurse involvement with Parish Nursing Program.
- Nurse leader involvement in community through extensive partnerships with community services and agencies.
- Providing finances to improve an identified need in the community with nurse partnership.



our approach

National recognition and awards are the end-product of the hard work that goes in to achieving and maintaining the highest of quality of healthcare for our communities.

accomplishments



**MGH
TOP 100**
RURAL & COMMUNITY
HOSPITAL AWARD

Congratulations!

100 RURAL & COMMUNITY
TOP HOSPITAL 2017
Awarded by **iVantage**
HEALTH ANALYTICS

The Top performers EXCEL in:

- Managing Risk
- Achieving Higher Quality
- Securing Better Outcomes
- Increasing Patient Satisfaction
- Operating at a lower cost than our peers



Congratulations!

TOP 10%

TECHNOLOGICALLY
ADVANCED HOSPITAL
IN INDIANA

HealthCare's
most wired
WINNER 2017

MGH
MARION GENERAL HOSPITAL

7 TIMES NATIONAL AWARD WINNER

www.mgh.net

OUR ACCOMPLISHMENTS:

2017 Top 100 Rural & Community Hospital - "Most Wired" award in 2017 - Aster awards for healthcare marketing excellence

our impact

MGH is one of the critical components of our region, contributing to its economic viability. The services we provide have made us not only a major source of employment, but a purchaser of goods and services. We also pride ourselves as being a key supporter and sponsor of the many organizations dedicated to bettering our communities.



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financial investment

MGH FINANCIAL INVESTMENT = COMMUNITY STRENGTH

At MGH, many of our expenses are direct investments into our community.

Invested in our Employees

\$84.2 Million

Paid in Property Taxes Paid
(Not required for Non-Profits)

\$0.3 Million

Invested in Infrastructure Improvement
of MGH Facilities throughout Grant County

- Upland Health & Diagnostic Renovation
- Marion Family Practice Renovation
- Main Hospital Patient Room and Unit/Dept. Renovation
- Electrical Infrastructure Project (Jeffras Avenue Addition)
- Capital Improvement Projects



Source: MGH Community Benefit Report, Fiscal Year 2017

NOTE: Amounts are rounded, based on definitions required for the Community Benefit Report.

This may not tie directly to the financial review.

our goal

Is to increase the number of Grant County residents receiving general and specialty healthcare in combination with proactively introducing those same individuals and families to Wellness Programs.

Historically there has been a considerable number of non-served, or minimally served individuals and families in Grant County. Two initiatives, Get Insured Grant County and MGH Access, were created to increase the opportunities for those residents to improve their quality of life. The success in those programs is reflected in the increased numbers of residents that have been enabled to step forward and receive the care they so deserve.

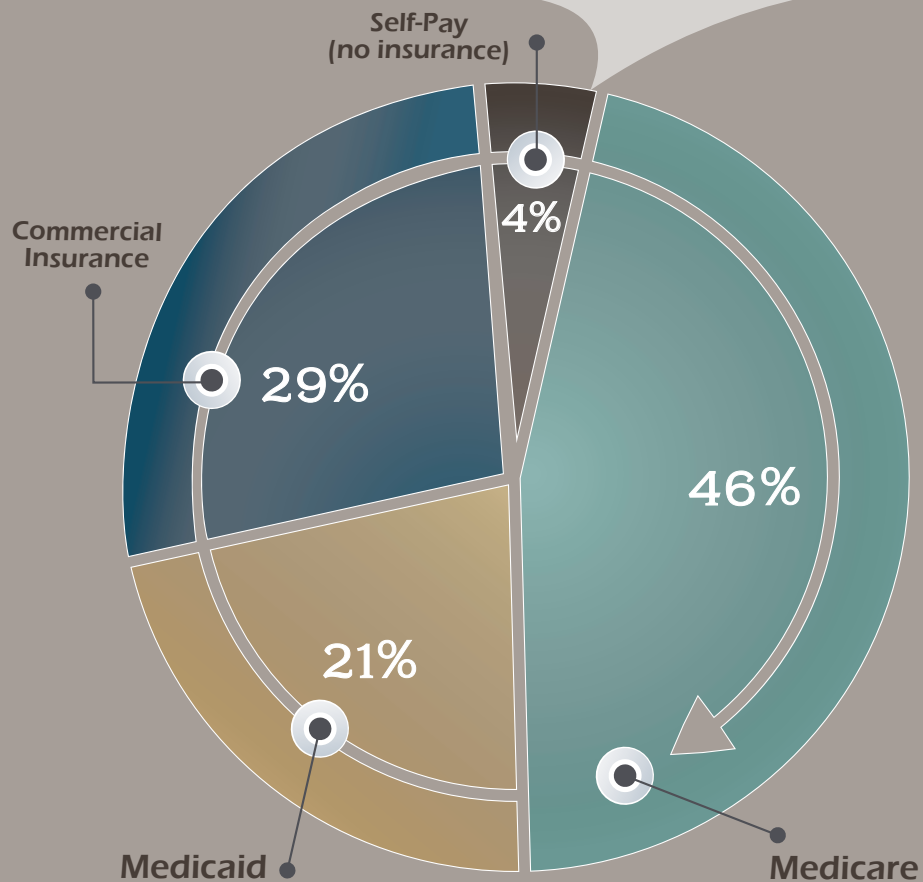


WE WILL GET YOU IN.

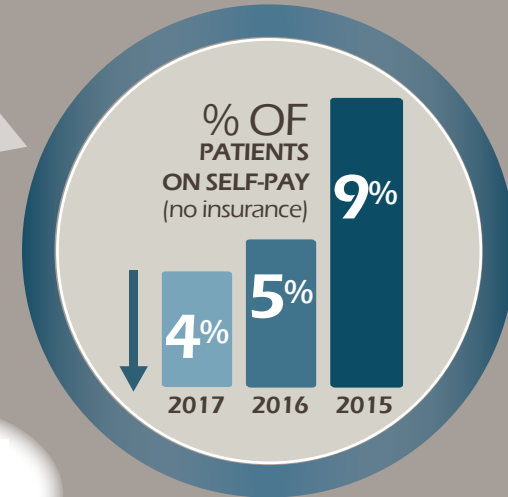


financial investment

MGH PATIENTS by HEALTH INSURANCE:



SUCCESS STORY:

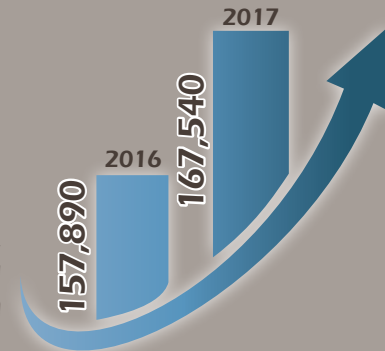


APPLICATIONS PROCESSED:



PHYSICIAN OFFICE VISITS

Nearly 10,000 more visits, individuals seeking improved health



our heart

MGH is not only as a safe refuge for its patients and their families, but a promoter of growth in the community. MGH is proud to be a part of the communities and their residents we serve. Our staff and employees put their hearts and souls into the community partnerships we have reached out and joined hands with. MGH is, and will continue to be, an advocate and benefactor for many fine programs and organizations in the region.



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our community giving

Committed to Giving Back

Traditional Charity Care (patient-assistance program)	\$ 4,853,635
Medicaid (unreimbursed)	\$20,496,852
Community Benefit Services (see graph for breakdown)	\$ 3,811,687
Total	\$29,162,174



Total Community Benefit:
\$3,811,687
dollars invested into our community

Community Building Activities

\$1,261,738

Health Professions Education

\$1,293,812

Financial & In-Kind Contributions*

\$600,504

Community Services
Health Improvement

\$515,235

Research (Clinical)

\$5,302

Community Benefit Operation

\$135,096

*to over 45 organizations throughout Grant County and Indiana

our purpose

At MGH we have a comprehensive program encompassing as many healthcare initiatives as we can possibly physically and financially manage.

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Screenings and Education

MGH understands the importance of providing low-cost health screenings throughout the community. Preventative health screenings have proven to be one of the key measures in ensuring resident longevity and health. MGH encourages the residents of our communities to schedule a well-visit with a practitioner every year.

Community Health Screenings:

Low-cost Laboratory Screenings: 7,211	Blood Pressure Screenings: 3,801
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CPR Numbers:

63 Community CPR Instructors <small>(7 new instructors)</small>	411 CPR Classes Taught	2,050 CPR Class Participants
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Community Outreach:

MGH Speaker's Bureau: 54	Health Education Programs: 345
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Parish Nursing:

Parish Nurses who have completed our course: 159	Active Parish Nurse Congregations: 77	2016 PN visits with congregants: 964	2016 PN referrals to health professionals or social services: 1051
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our purpose

For years MGH has partnered with IWU to conduct a community health needs assessment. The findings indicated that chronic diseases are a strong concern among our residents. Of the chronic diseases, diabetes emerged as a root contributor for many other chronic health issues. MGH and a number of community organizations have focused on improving disease management and awareness. This has empowered those who are diagnosed with diabetes to be able to lead a much healthier life.

Another area identified by the Community Health Profile provided a consensus from the community that the prominent areas of health care concerns were lung disease, diabetes, unhealthy weight, and late diagnoses of diseases. Additional measures have been developed and implemented to address these issues of concern.



DOWN
11%

DIABETES

DOWN
10%

PRE-DIABETES



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our FOCUS

MGH continues to expand its effectiveness by participating in the following Grant County Healthcare Initiatives:

InCREASE Healthy Eating contributes to the current success of the CEASE Programs for diabetes, chronic coronary artery disease issues, hypertension, along with many other health problems.

InCREASE Health Screenings adds to the longevity and quality of life for Grant County residents by focusing on health education, early detection, and approved intervention methods of care.

Grant County CEASE Lung Disease Program: Cancer statistics reveal lung cancer to now be the second highest type of cancer in the county. Asthma related visits to the MGH Emergency Department are among some of the highest in the state. Grant County CEASE Lung Disease Program was designed specifically to address and combat lung cancer and asthma.



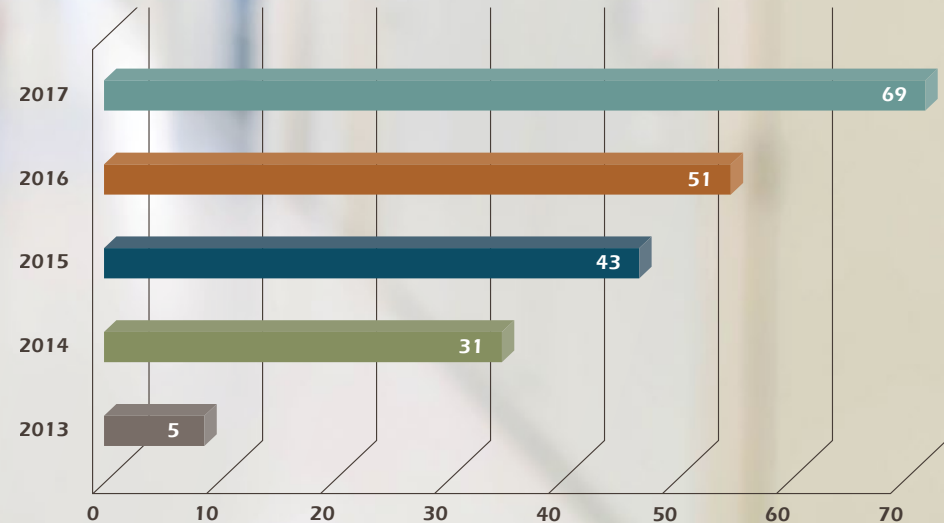
OPIOID and HEROIN ABUSE

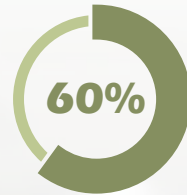
our purpose

MGH continues to take a lead along with numerous local organizations to tackle the national and local epidemic of opioid and heroin abuse. Grant County is leading the state in awareness, communication and education. As this is a MGH priority, we are walking hand in hand with those families fighting this addiction throughout our organization.



Heroin Overdoses at MGH



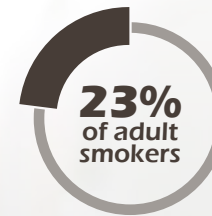


Exercise & Weight:



60% exercise rarely or 1-2 times per week
60% of residents are trying to lose weight

Tobacco Use:



*2nd highest use in Indiana

Grant County

Smoking and Pregnancy

Births affected by smoking:

273

(Low birth weight, SIDS, reduced lung function)

Cost of smoking-related births:

\$371,110

Percent of pregnant women who smoke:

Indiana
13.5%

Grant County
31.4%

Smoking Deaths

Deaths attributed to smoking:

125

Deaths due to secondhand smoke:

14

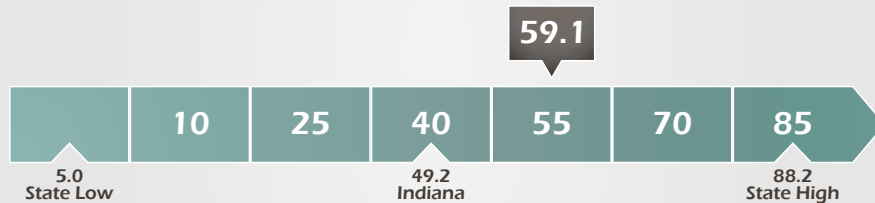
Economic burden of secondhand smoke:

\$23.4 million

Smoking-Related Illness:

3,749

Asthma-Related Emergency Room Visits per 10,000 Residents



MARION GENERAL HOSPITAL

HEALTH EXPO



our purpose

The first MGH Health Expo, held in the fall of 2017, was a success as people of all ages attended to learn more about their health and the services MGH offers the community.

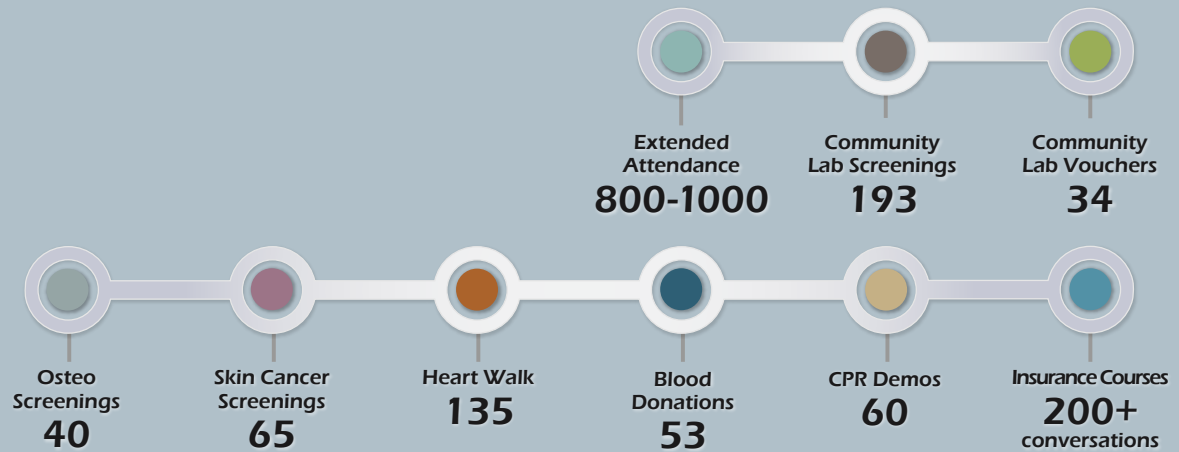
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MGH

our outreach



With more than 30 booths featuring health education, interactive kits, screenings and tests (blood pressure, air flow, cholesterol and more), the MGH Health Expo offered something for everyone's interest in improving health.



our patients

MGH is well aware of making the decision to embrace a healthier lifestyle is easy. However, it can be a complex adventure. For many just making the necessary personal adjustments to continue forward in that new lifestyle is the difficult part. With a box full of healthcare tools, we at MGH are here to assist you with whatever healthcare needs you face now or in the future. With thousands of healthcare success stories, we are prepared to walk with you down life's path no matter where it takes you.



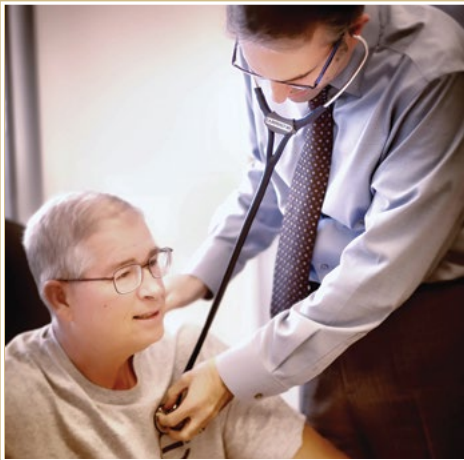
OUR PATIENTS = ARE OUR PASSION.

MGH

success stories



BERNICE and DR. WOODS



Bernice Richards just wanted her life back. Over the past couple of years she has made significant lifestyle changes and has been able to greatly improve her health. With diet and exercise, and the assistance of a local health and wellness facility, she has reduced her weight from 298 pounds to 149 pounds. A loss of 149 pounds!! From all of us at MGH, **“Congratulations Bernice!!!!”**



"I am so proud of her. I have the talk with so many patients day after day about the lifestyle changes they need to make, but she really did it, " said Dr. Brenda Woods.



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our
focus: YOU

M&H
MARION GENERAL HOSPITAL

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