All your health records in one secure place

MGH ATTRACTS A TOP HONOR FOR NURSING EXCELLENCE

Medical society refreshes its look

Breath of Fresh Air

The always perky—and quirky—DIANE KEATON doesn’t let asthma slow her down

NEW MGH FACILITY COMING TO SOUTH MARION page 49
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ON THE COVER
Because she has such an effervescent personality, you probably never would have guessed that Diane Keaton has asthma. But she is breathing easier now and living a full, joyful life even with the condition. And so can you!
MGH Brings Quality Patient Care to Our Healthcare Community

Marion General Hospital brings quality patient care to our Healthcare Community so that each of us does not have to travel out of town at personal cost for transportation and time away from work, family and friends.

MGH’s numerous national accreditations, awards and recognitions confirm the quality of patient care and adherence to patient care, patient safety and facility standards for our Healthcare Community.

Magnet accreditation and Healthcare Facilities Accreditation Program (HFAP) are the two major accreditations MGH holds. MGH received its second four-year Magnet accreditation and a renewed three-year HFAP accreditation in late 2012. Both of these accreditations included three-day on-site intensive surveys by surveyors and submission of numerous documents in advance and during the survey process.

At the exit conference for each of these two accreditations, the surveyors were extremely complimentary of MGH and its employees, medical staff, volunteers and contract staff. Everyone in our Healthcare Community should be pleased that we are fortunate to have MGH and its range of healthcare services available locally.

Local access to quality healthcare services comes at a cost to our Healthcare Community. With the healthcare cost crisis facing our country, local access to quality healthcare is not guaranteed in the future. Greater payment reductions and unfunded mandates from the federal government and others, activity in the private sector and shortage of physicians and practitioners threaten local access to care.

I assure you that MGH is doing everything possible to be fiscally responsible for MGH and our Healthcare Community to ensure local access to quality healthcare.

Thank you for your support of MGH and its employees, medical staff, volunteers and contract staff who provide caring and compassion to you when you are in need.

Paul L. Usher, FACHE, CPA, FHFMA
President/CEO
Marion General Hospital
Life in General

Upland Practice Joins MGH Medical Group

Helen Riegle, M.D.; Shannon Riegle, M.D.; Sandra Wright, nurse practitioner; and support staff, at 1809 S. Main St. in Upland, are now a part of the Marion General Hospital Medical Group.

The MGH Medical Group consists of multiple family practice practitioner offices throughout Converse, Fairmount, Gas City, Marion and Swayzee.

The name of the practice is Upland Health & Diagnostics. Both physicians and nurse practitioner will remain at their current location and will continue to serve the residents of Upland and surrounding communities, as they have done for many years.

The practice’s new phone number is 765-660-7520.

Board-Certified Surgeon Joins MGH Medical Staff

Marion General Hospital welcomes Tamy E. Perng, D.O., to its medical staff.

Dr. Perng received her D.O. degree from Oklahoma State University College of Osteopathic Medicine in Tulsa, Okla. Her internship and residency were completed at Doctors Hospital West/Grant Medical Center in Columbus, Ohio.

Prior to her arrival at MGH, she had a private practice in Virginia for three years. Dr. Perng is board-certified in general surgery.

She also specializes in various endoscopies, such as colonoscopies. She joins Marion Surgeons at 330 N. Wabash Ave., Suite 340, in Marion.

Dr. Perng’s office can be reached at 765-660-7500.

MGH’s Own Serves as Indiana Chapter HFMA President

Sherry Ribble, CHFP, administrative director of patient financial services, has served as president of the Indiana Pressler Memorial Healthcare Financial Management Association (HFMA) for 2012–13.

Ribble, an 18-year MGH employee, has been a member of HFMA since 2000 and has served as education chairman, vice president and treasurer, as well two terms on the board of directors.

Need a Doc?
Call the MGH physician referral line at 765-660-6444 (MGH4).
BEST IN NURSING

Marion General Hospital has once again received Magnet designation for excellence in nursing services by the American Nurses Credentialing Center’s (ANCC) Magnet Recognition Program. It is one of the highest levels of recognition a hospital can achieve.

Designation as a Magnet hospital places MGH in a very select group of healthcare organizations, both in Indiana and nationwide. MGH joins only 12 other hospitals in Indiana and approximately 6 percent of all hospitals in the nation to have achieved Magnet recognition.

“This is an exciting time for the nursing department and MGH,” says Bernadine Wallace, R.N., MSN, CNO/COO. “What is amazing to me is the nursing staff does not understand they provide extraordinary care every day. Why? Because they have set a standard at MGH for excellence in patient care, a standard that has become a part of the care they provide.”

SETTING THE STANDARD

The Magnet Recognition Program honors healthcare organizations for quality patient care, nursing excellence and innovations in professional nursing practice. Consumers rely on Magnet designation as the ultimate credential for high-quality nursing. Developed by the ANCC, Magnet is the leading source of successful nursing practices and strategies worldwide.

“This is the nursing profession’s highest honor,” says Kim Himelick, MBA, R.N., CNML, Magnet program co-chair. “Magnet redesignation proves we are committed to delivering the highest quality of care and patient safety. The ANCC simply made official what so many of our patients, families and those within the profession have come to know—that MGH is a very, very special place, and its nurses are, too.”

THE DIFFERENCE IS CLEAR

Research shows there are clear benefits to hospitals that are awarded Magnet status and to the communities they serve:

• Healthcare consumers have more confidence in the overall quality of a hospital if it has achieved the level of excellence established by the Magnet Recognition Program.
• Magnet-designated facilities consistently outperform other facilities in recruiting and retaining nurses, resulting in increased stability in patient care, patient safety and patient satisfaction.
• Because quality nursing is one of the most important factors in enlisting high-caliber physicians and specialists, Magnet status becomes an attractive force that extends to the entire facility.

“The Magnet designation confirms the outstanding patient care we deliver at MGH each and every day,” says Paul L. Usher, president/CEO. “Magnet shows we are committed to excellence at MGH and are a key asset for our Healthcare Community as a premier acute-care community hospital.”

It takes total commitment from everyone within an organization to be recognized as a Magnet hospital. All departments must support nursing staff to earn the designation, which means this is an honor for all MGH employees, medical staff, volunteers and contract staff.

Source: www.nursecredentialing.org
Discover More About What Magnet Means

To learn more about what Magnet designation means to MGH, and what it means to you, call 765-660-6301.

From left: Joy McFarren; Trina Nevers; and Jane Merchant, associate director of nursing, join the celebration.

Bernadine Wallace, CNO/COO, speaks to the crowd prior to the Magnet designation announcement.

Paul L. Usher, president/CEO, gives a congratulatory hug to Bernadine Wallace, CNO/COO.

FROM LEFT: Lisa Guy, Magnet program co-chair; Bernadine Wallace, CNO/COO; Kim Himelick, Magnet program co-chair; and Shawny Gaither, administrative assistant, Magnet program, are all smiles after all the hard work.

MGH employees, medical staff, volunteers and contract staff celebrate shortly after receiving the official Magnet announcement by phone.
What Is an EHR?

Simply put, an electronic health record (EHR) is a computerized version of your old paper charts. An EHR gives your healthcare provider the opportunity to safely review your health information from one source, rather than spending time gathering and going through scattered sources. Your health information is available instantly via a computer whenever it’s needed, so this expedites your diagnosis, treatment and overall management of care.

MGH adopts the **electronic health record**, ensuring the details of your care stay in one secure spot.
Investing in technology is important to providing patients with the highest level of quality healthcare. Part of Marion General Hospital’s strategic plan is to heavily invest in the needed technology to bring MGH into the 21st century in regard to patient medical records. To best benefit patients, MGH is moving from antiquated paper charts to electronic health records (EHRs).

“We made a conscientious and purposeful decision to take the path toward providing electronic health records because of the many benefits it provides our patients,” says Emmanuel Ndow, chief information officer.

**ONE RECORD FOR ALL YOUR PROVIDERS**

MGH has implemented an EHR in all of its MGH Medical Group practices. This means you have a single medical record when visiting any of the MGH family practitioners. There is no need to worry if you are seen by an MGH family practitioner whom you normally don’t visit. MGH updates your EHR with anything important from that particular visit. Your regular MGH family practitioner then has access to that information via your EHR.

“Our implementation of the EHR has given us the opportunity to utilize our MGH-employed physician network as a way to maintain continuity of care,” says Sheree Herres, assistant practice administrator. “It allows us to work as one large medical group in order to better meet the needs of our patients.”

If you are admitted as an inpatient to MGH and are seen by an MGH hospitalist, he or she too has access to your single medical record. This is a significant benefit to coordinating your care and avoiding unnecessary duplication of services, which reduces your cost.

During an emergency, you may be unconscious or unable to speak and have no family members present to discuss an allergy or a particular medical condition. MGH emergency room physicians can quickly access that information in a matter of moments when viewing your EHR. With paper charts, staff had to wait for that critical information to be hand-delivered.

**LEADING THE WAY**

According to Congressional Budget Office projections, by 2019 90 percent of physicians and 70 percent of hospitals in the U.S. will be using EHRs. (In 2008, those figures were 17 and 10 percent, respectively.)

Marion General Hospital is making the necessary decisions years in advance to ensure it has the appropriate technology to better serve and benefit everyone in our Healthcare Community. You wouldn’t expect less from an award-winning, nationally recognized healthcare leader.
After 164 years, it is out with the old and in with the new. The Grant County Medical Society has unveiled a new logo, which was designed locally.

“The old logo was revised not because it didn’t look good, but it was actually more of a seal or emblem than a logo,” says William J. Granger, M.D., Marion General Hospital anesthesiologist and current president of the society. “The new logo is more user-friendly and modern, while still reflecting on the rich tradition and heritage of the society itself.”

The Grant County Medical Society is one of the pioneer medical societies in Indiana. It was founded June 16, 1848, just one year after the American Medical Association, one year prior to the Indiana State Medical Association and 48 years before the first hospital in Marion opened.

Marion was fortunate to have a group of eight physicians who helped settlers get through the early history of Grant County. The physicians—S.D. Ayres, John Foster, A.W. Henley, Constantine Lomax, William Lomax, Reuben D. Mauzy, Samuel St. John and J.S. Shively—met in the office of William Lomax to found the society.

The society’s mission is to improve the health and welfare of the citizens of Grant County, and the fulfillment of that mission still continues today. The society also maintains a grievance committee and provides scholarships for Grant County residents attending medical school.

The logo was designed by Dawn Darga, owner of Designs Group LLC in Marion.
You may have driven by the building site countless times as you headed down the bypass. You watched its progress from an empty field to a metal shell and beyond, but maybe you hadn’t a clue of what it was.

We now have the answer to that unsolved mystery! The building site, on Bella Drive, will be the new MGH South Marion Medical Park when completed this spring. Construction began on the project in June 2012 and is moving along quickly.

The facility is a first for Marion General Hospital. It will be the first time in MGH’s more than 100-year history that a new hospital facility will be built in South Marion.

Once opened, the state-of-the-art facility will offer ancillary services including radiology, breast imaging, laboratory and electrocardiogram (EKG) outpatient services as well as office space for family practice practitioners.

Marion General Hospital looks forward to completion of the new facility, which will provide improved access to care for our Healthcare Community.

By Randy Deffenbaugh

The MGH South Marion Medical Park, which opens this spring, will offer ancillary health services and office space for family practice practitioners.

Want More News from MGH?

Stay up to date with the latest developments from Marion General Hospital. Go to www.mgh.net and click “News” under “Featured Links.”

Opening Soon

South Marion Medical Park will expand services in our Healthcare Community
Congratulations to those voted
We are proud they belong to the MGH family.

MGH pMi
Grant County VOTED you the greatest
place to have an X-RAY
place to have a MAMMOGRAM
place to have an ULTRASOUND
place to have an MRI
Marion General Hospital

Grant County VOTED you the greatest place to Work Full Time

Patti Soultz, R.N. Nurse
Grant County VOTED you the greatest Hospital Nurse

Michael A. Gunter, M.D. Surgeon
Grant County VOTED you the greatest Surgeon

Dr. Gunter,

Dr. Mueller,

Arndt Mueller, M.D.
Obstetrics & Gynecology

Grant County VOTED you the greatest OB/GYN

Dr. Mueller,

Rathi Mahendran, M.D. Medical Oncology & Hematology
Grant County VOTED you the greatest Oncologist

Dr. Mahendran,
Two Marion General Hospital employees have proved their dedication to providing our Healthcare Community with the highest level of quality healthcare. They have chosen to further their education and advance their knowledge within their chosen professions. This dedication is demonstrated by their commitment to study for and pass a professional examination to become certified.

In healthcare, professional certification helps ensure excellence. MGH staff members pursue this with enthusiasm.

Susan Boldt, R.N., acute rehab, has received her certified rehabilitation registered nurse (CRRN) accreditation from the Association of Rehabilitation Nurses.

The nearly three-year Marion General Hospital employee is a graduate of Northern Michigan College and Grand Rapids Community College, where she received her degree in nursing.

She and her husband have been married 18 years. They have two children, Justin and Emily. They reside in La Fontaine, Ind.

Donita Moore, patient accounts manager, has received certification from the American Association of Healthcare Administrative Management.

The certified patient accounts manager (CPAM) certification covers admission/registration, billing, credit/collections and accounts receivable management. The certification has set the standard of excellence in patient accounting and is prestigious in the healthcare industry.

Moore is married with two children and enjoys reading, horseback riding and spending time with her family. Moore has more than 20 years of experience in healthcare finance and has been the patient accounts manager at Marion General Hospital for more than 13 years.
Who’s Lighting the Halls of MGH?

Marion General Hospital honors its employees who embrace the spirit of service excellence through its Headlighter program. Here is MGH’s most recent group of employees who earned the distinction.

**HEADLIGHTERS**
- Karen Batson, radiology
- Ann Birk, acute rehab unit
- Cindy Columbus, R.N., admissions intake
- Pat Purdy, health information management
- Tikisha Knight, medical/surgical
- Peter Simmons, M.D., radiology

**Featured Headlighters**

Quick action from Karen Batson and Peter Simmons, M.D., radiology, likely saved a patient from paralysis

A patient arrived at the MRI department after experiencing neck pain for nine days. She had a history of falls and no other imaging exams had been completed.

After screening and positioning the patient, Karen Batson began her scan. Immediately, Karen knew something was very wrong. She asked the patient how she was doing and instructed her to lie very still. She quickly asked radiologist Peter Simmons, M.D., to review the images.

The elderly patient had broken her neck and the misalignment was beginning to compress her spinal cord. Under Dr. Simmons’ instructions, emergency medical services were called to immobilize the patient and transfer her for help.

If Karen and Dr. Simmons hadn’t acted so rapidly, this patient might have been paralyzed by any slight movement.
Humble Servants

*MGH celebrates four people who give their time to the hospital*

Marion General Hospital has more than 200 adult volunteers who donate more than 30,000 hours a year and help the hospital offer a wide variety of services to patients. Volunteers are retirees, former patients, homemakers, husband-and-wife teams, professionals and students. Volunteers assist MGH in providing the highest quality of healthcare to our Healthcare Community.

**VOLUNTEERS OF THE MONTH**

**November: Robin Pattison**
Volunteering at MGH since March 2011, Robin Pattison can be found cheerfully answering questions and assisting others at both information desks. Pattison is no stranger to volunteering. Years ago, she volunteered at the local women’s shelter, and she has been a Girl Scout leader and an assistant Cub Scout leader. “When volunteering, I like the people I meet and being helpful,” she says. Pattison began life at MGH, where she was born. We had to pinky swear we would not say what year.

**December: Sally Todd**
Sally Todd is an old-timer when it comes to volunteering. She was an MGH volunteer patient representative 45 years ago! More recently, she co-founded and has been the driving force behind the annual Lights of Love celebration that MGH has celebrated for 23 years. “I was fortunate to have never had to work outside the home,” Todd says. “So I felt I should give back to the community.” Todd enjoys volunteering at church and playing duplicate bridge during her time away from MGH.

**January: Susie Vermilion**
After 34 years of making sure the children of Mississinewa Community Schools were well fed and nourished as food service director, Susie Vermilion looked to do something that had meaning. So she decided to volunteer at MGH. “I like everything about it [MGH],” she says. “It is the friendliest place.” Vermilion enjoys doing anything outdoors in her spare time. That list includes feeding birds and hunting arrowheads near her home in Jalapa. She has been married 51 years to her husband, Charles.

**February: Dave Davis**
“I needed to ease into retirement, so I decided to volunteer at MGH,” Dave Davis says. “I really enjoy bringing cheer to staff and patients alike.” The former nursing home administrator and regional director now serves as a courier at MGH. Davis sings in his church choir and leads songs for his Sunday school class. His ultimate claim to fame? While growing up in Rochester, Minn., he was the paperboy for Mayo Clinic. How many people can say that?

Join Our Team
Call MGH Volunteer Services at 765-660-6410 to learn how you can volunteer at MGH.
DONATIONS

MGH Memorial Garden
Honoring former MGH employees, physicians and volunteers

The Marion General Hospital Memorial Garden, in the courtyard east of the cafeteria, was built in memory of former Plant Engineering Supervisor Fred Gause and made possible by a generous donation and support from the MGH Auxiliary. The garden honors MGH employees, physicians and volunteers who have passed away, by displaying their names and departments on engraved bricks set around the base of a tranquil fountain.

Honored as of press time are:
- Ann Ballard, volunteer
- Ruth Emmons, surgery
- Josephine Yarger, volunteer

CALL

Purchase a Brick
Bricks to honor MGH employees, physicians and volunteers who have passed away can be purchased for a minimum donation of $25. Call Volunteer Services at 765-660-6410 for more information.

Marion General Hospital Endowment Fund

In 1994, the Marion General Hospital Endowment Fund was started to accept donations to support the hospital’s mission and vision for our Healthcare Community. Donations to the fund are sincerely appreciated. Call 765-662-0065 or mail to:

The Marion General Hospital Endowment Fund
Community Foundation of Grant County, Indiana Inc.
505 W. Third St.
Marion, IN 46952
Continuous education programs/support groups

**CLASSES**

**DIABETES**

Classes are offered monthly. Physician referral is required. For more information, call diabetes education at 765-660-6690.

**PRENATAL EDUCATION**

Classes provided in conjunction with Family Service Society Inc. Classes are held at various times throughout each month. Please call 765-660-7893 or visit www.mgh.net for more information.

**SMOKING CESSION**

This free five-class series is cosponsored by the American Lung Association. Call 765-660-6330.

**SUPPORT GROUPS**

(All support groups are free)

**POSTPARTUM SUPPORT GROUP**

All postpartum families are welcome. Babies will be weighed. Special-speaker topics will include nutrition, car seats and postpartum depression. Refreshments will be served. Call 765-660-6860.

- **Dates:** Meets every Tuesday
- **Time:** 10:30 a.m.
- **Location:** MGH Fifth Floor, Room C, 441 N. Wabash Ave.

**REFLECTIONS**

Cancer support group. Call 765-660-6555.

- **Dates:** Meets the third Wednesday of each month
- **Time:** 3 p.m.
- **Location:** MGH Conference Room E, Fifth Floor, 441 N. Wabash Ave.

**COMMUNITY SERVICE**

**CAR SEAT SAFETY**

Free service for parents and caregivers for inspection, fitting and instructions on proper installation of a child car seat. Call 765-660-6860 for appointment.

- **Time:** By appointment only
- **Location:** MGH Parking Garage, 441 N. Wabash Ave.

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**ONLINE**

For More Information

Please call the numbers listed or visit our website at www.mgh.net for information about any of our programs.